



Disaster Case Management



About Us

Disaster Case Management (DCM) is a partnership between a disaster case manager and a citizen impacted by a disaster to help in the long-term with their disaster-caused needs—whether these are financial, physical, or emotional. Case managers work with individuals to develop and carry out an Individualized Recovery Plan, with a focus on problem solving and connection to resources and services.



What We Do



From the Beginning

Connect with disaster-impacted citizens, developing a relationship to understand their needs.



Throughout Recovery

Work with disaster-impacted citizens to locate and connect them with available resources and support services.



Personalized Plans

Work with citizens to develop an Individualized Recovery Plan (IRP); which is goal-oriented and outlines step-by-step actions.



For the Long-Run

Follow-up and monitor progress, advocate for issues, and document recovery results/closure.

Call us Today: (803) 898-2511